

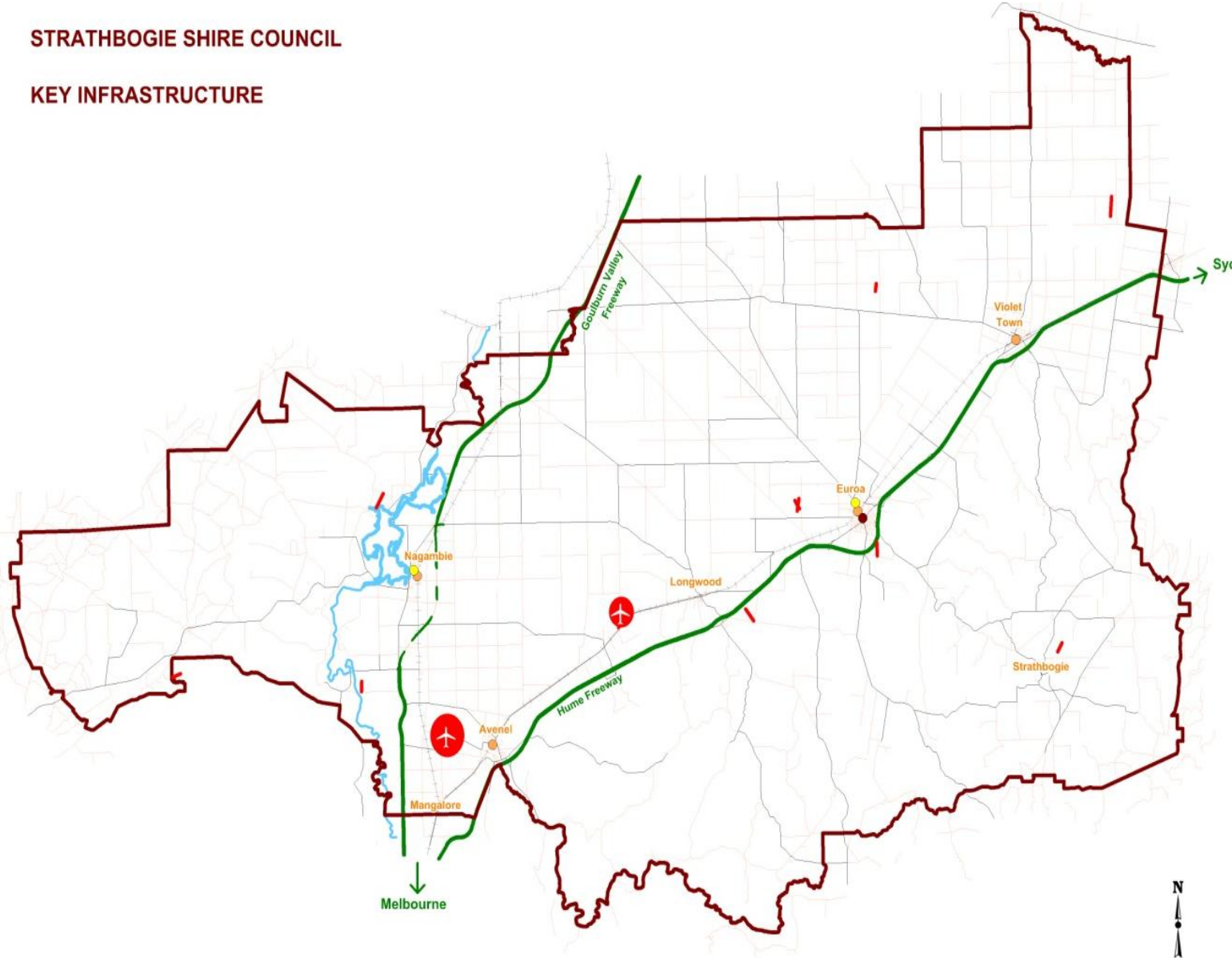


FINPRO 2013

Efficiencies of shared services
–a model for small rural shires

Case study;

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Manager Statutory Services
Strathbogie Shire Council



- Airports
- Airstrips
- Railways
- Railway Stations
- Roads
- Main Roads
- Freeways
- Nagambie Bypass
- Goulburn River
- Lake Nagambie
- Shire Boundary
- Shire Office
- Shire Depots



Map Created : October 2011
GIS:DB

100km east west/70km north south,
9622 population (2011 census), 330,218 hectares,
3302 km², 2,200 km roads (740 sealed)

Statutory Services Department



- Building
- Environmental Health
- Compliance, including VCAT
- Ranger Services
- Planning Support
- Infringement and Prosecution Services
- Veterinary Services
- Waterway Management, Boating Safety

Statutory Services – The Journey



- ▶ From Reactive
 - Resource intensive
 - Micro-management
- ▶ To Proactive
 - Service delivery
 - Required skill sets
 - Efficiency

Statutory Services – Structure



Manager Statutory Services

- Coordinator Statutory Services
- Administration (2 EFT)

Environmental Health Contract (3/2 Murrindindi)

Immunisation Agreement (Wodonga)

Municipal Building Services Contract (2/2 Mansfield)

Compliance & Ranger Services Contract (Mansfield +)

Waterway Management - Boating Safety Contract (Pilot)

Infringement Services Agreement (30+ Councils)

Benefits of annual fixed price contracting;



- ▶ Activity and levels of service dictated by statutory requirements.
- ▶ Resource availability set to contracted criteria.
- ▶ 24/7 emergency response and enquiry resolution.
- ▶ Resource contingency through pool of available qualified officers.

- ▶ Management and supervision built into contract.
- ▶ Access to industry experts and advice, reducing need for external expert and or legal advice.
- ▶ Supply of vehicles, tools and technology.
- ▶ Training, accreditations, performance management.
- ▶ Auditing and reporting.
- ▶ Procedure development and implementation.

Financials – our experience



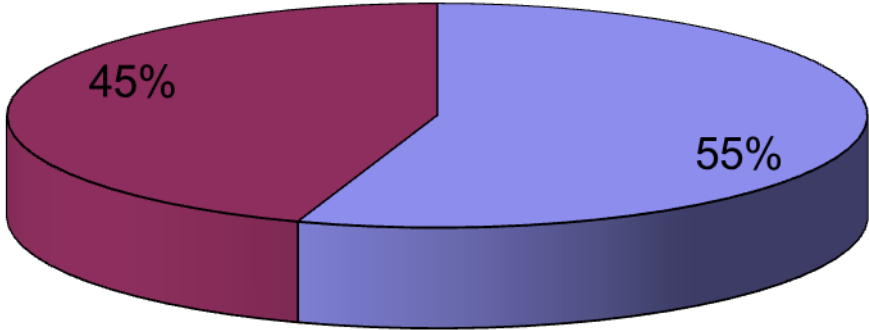
- ▶ Supplied and delivered at less than or equal to equivalent staffing rates.
- ▶ Known contract increments for forward budget planning.



Statutory Services



Council Website Hits



■ Statutory Services ■ Other

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▶ Questions?