

# Local Government Performance Reporting Framework & Know Your Council Website

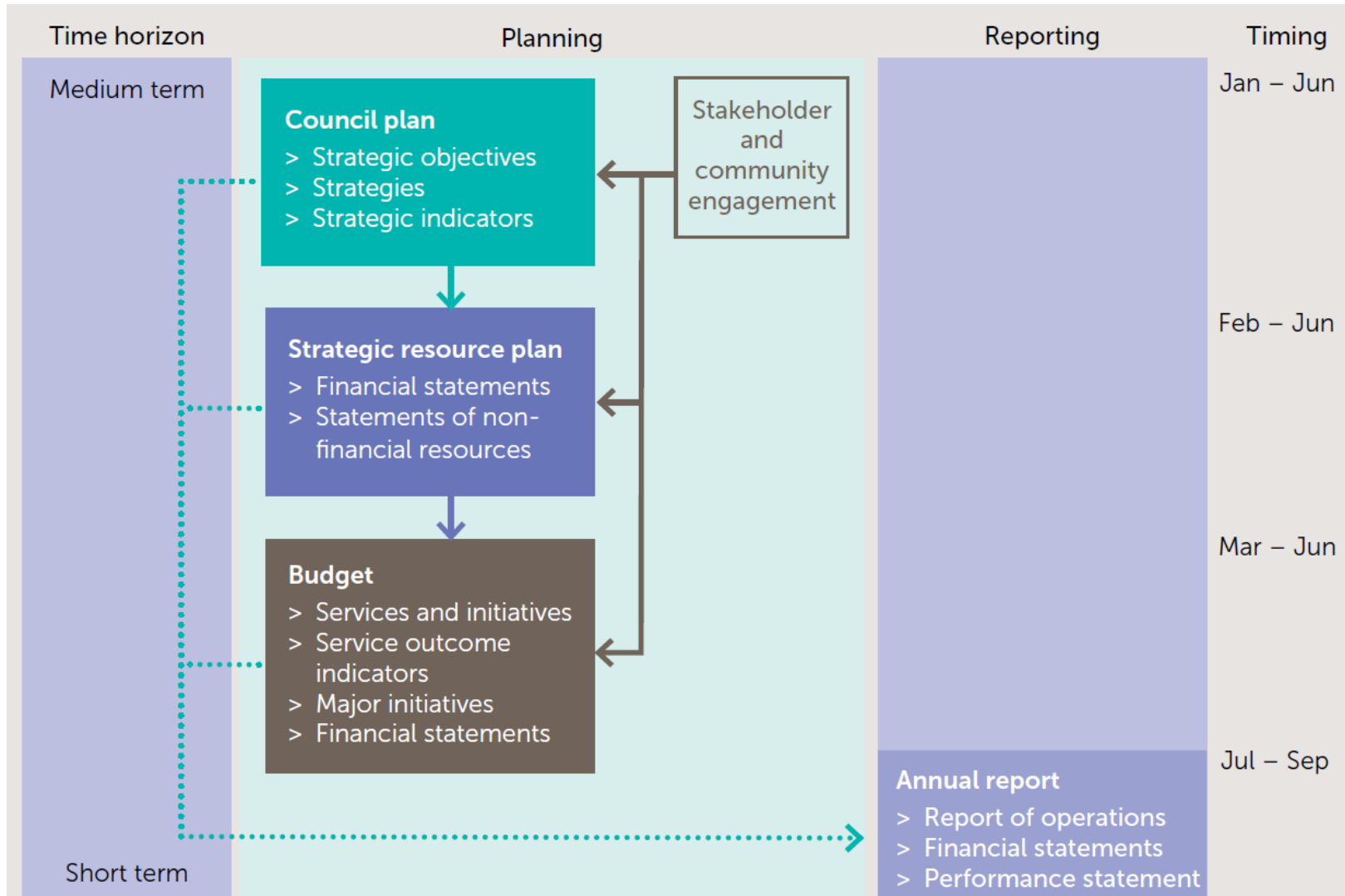
**FinPro Professional Development Day 18 February 2016**



# Why it was developed

- Prompted by VAGO findings
- Strong bi-partisan commitment, mandated by legislation
- Integrated into the planning and accountability framework
- Aims to provide information that meets the needs of the *community, council, regulators* and *government*

# Planning & Accountability Framework



# Support

## Better Practice Guides:

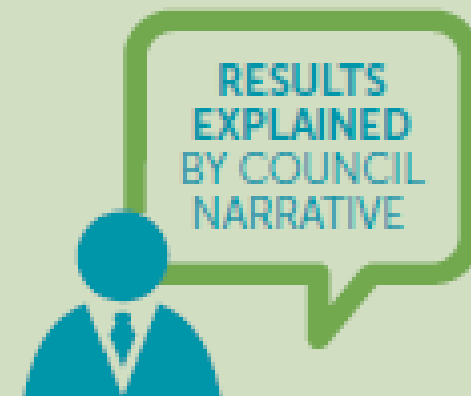
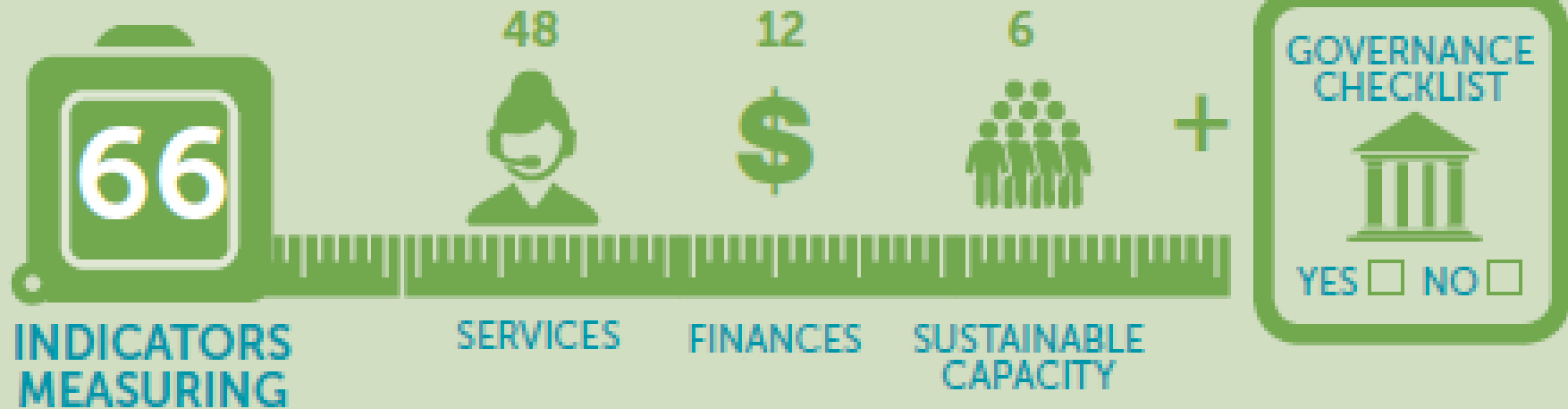
- Planning and reporting guide
- Model strategic resource plan
- Model budget
- Performance indicator workbook
- Annual report
  - Model report of operations + template
  - Model performance statement + template
  - Model financial report + template
- Rating and revenue practice guide
- Asset management guide



**Plus data review process conducted by LGV**

# How it works

## HOW IT WORKS



# What it offers

## WHAT IT OFFERS



**TREND DATA**  
SHOWS COUNCIL  
PERFORMANCE OVER TIME



**COMPARISONS**  
BENCHMARKS SIMILAR  
COUNCILS



**MY COUNCIL**  
ACCESSIBLE WEBSITE



**CREDIBLE**  
AUDITED BY  
AUDITOR-GENERAL



**MANDATORY**  
ENABLED THROUGH  
LEGISLATION



**TIMELY**  
FIRST REPORT  
30 SEP 2015

# Homepage

[Home](#)[Find a Council](#)[Compare Councils](#)[Guide to Councils](#)[About](#)[News](#)

Authoritative information  
about Victoria's 79  
councils

Find a council to get started:

Search

[Use my location](#)

[View map](#)

[View Alphabetical List](#)



Know Your Council provides an opportunity for you to access consistent information in regard to the performance of local councils across Victoria


# Council profile

## Contains

- Council contact details
- Elections and councillors
- Physical descriptions and localities
- Population
- Finances

### Contact Information

**Address:** 96a Carleisle Street, ST KILDA 3182  
**Postal:** Private Bag 3, ST KILDA 3182  
**Phone:** 03 9209 6777  
**Fax:** 03 9534 9105  
**Email:** [ask@portphilip.vic.gov.au](mailto:ask@portphilip.vic.gov.au)  
**Web:** [www.portphilip.vic.gov.au](http://www.portphilip.vic.gov.au)  
**Mayor:** Cr Bernadene Voss  
**CEO:** Ms Tracey Stiller  
**Services:** <https://infoexchange.services.vic.gov.au>



176 Google Terms of Use Report a map

### Profile

The City of Port Phillip has an 11 km foreshore on the northern edge of Port Phillip Bay and south of the Melbourne central business district.

It includes the entertainment and leisure precincts of Bay St (Port Melbourne), Clarendon St (South Melbourne), Filzoy and Acland Sts (St Kilda) and Carleisle St (Balclava). Significant employment areas include the St Kilda Road office district and industrial, warehousing and manufacturing districts in South Melbourne and Port Melbourne.

There has been significant residential redevelopment in recent times, with people attracted by the inner city lifestyle and the recreational and cultural facilities.

### Localities

Albert Park, Balclava, Elwood, Garden Melbourne, Middle Park, Port Melbourne, Ripponlea, South Melbourne, Southbank Kilda, St Kilda East, St Kilda West and Windsor.

For a detailed map showing shire boundaries and locality names, visit [VICNAME5](http://VICNAME5).

### Elections

Port Phillip City Council is a subdivided municipality consisting of 7 wards and 7 Councillors.

Councillors are elected through preferential voting. Since 2008, all Victorian Councillors serve a four year term. The next general election is in October 2016.

Visit the [Guide](#) for more information on [Council Elections](#).  
Visit the [Victorian Electoral Commission](#) for more elections details.

### Councillors

7 Councillors elected in October 2012.

**Albert Park** - Cr Amanda Stevens  
**Carleisle** - Cr Vanessa Hazley  
**Calani** - Cr Serge Thomann  
**Emerald Hill** - Cr Anita Horvath  
**Junction** - Cr Andrew Bond  
**Point Ormond** - Cr Jane Tounseau  
**Sandridge** - Cr Bernadene Voss (Mayor 2015-16)

### Population data

Estimated resident population. Source: Victoria in Future 2015 - Population and Household Projections to 2031

2016	2021	2026	2031
<b>108,049</b>	<b>117,672</b>	<b>130,399</b>	<b>140,486</b>

### Finances

Source: Victoria Grants Commission.

The figures in the bottom two rows of the table show combined one-off and ongoing funding received by council from both the Federal and State Governments. It is important to note that this amount can change significantly from year to year as individual government funding programs change and natural events such as fires and floods occur.

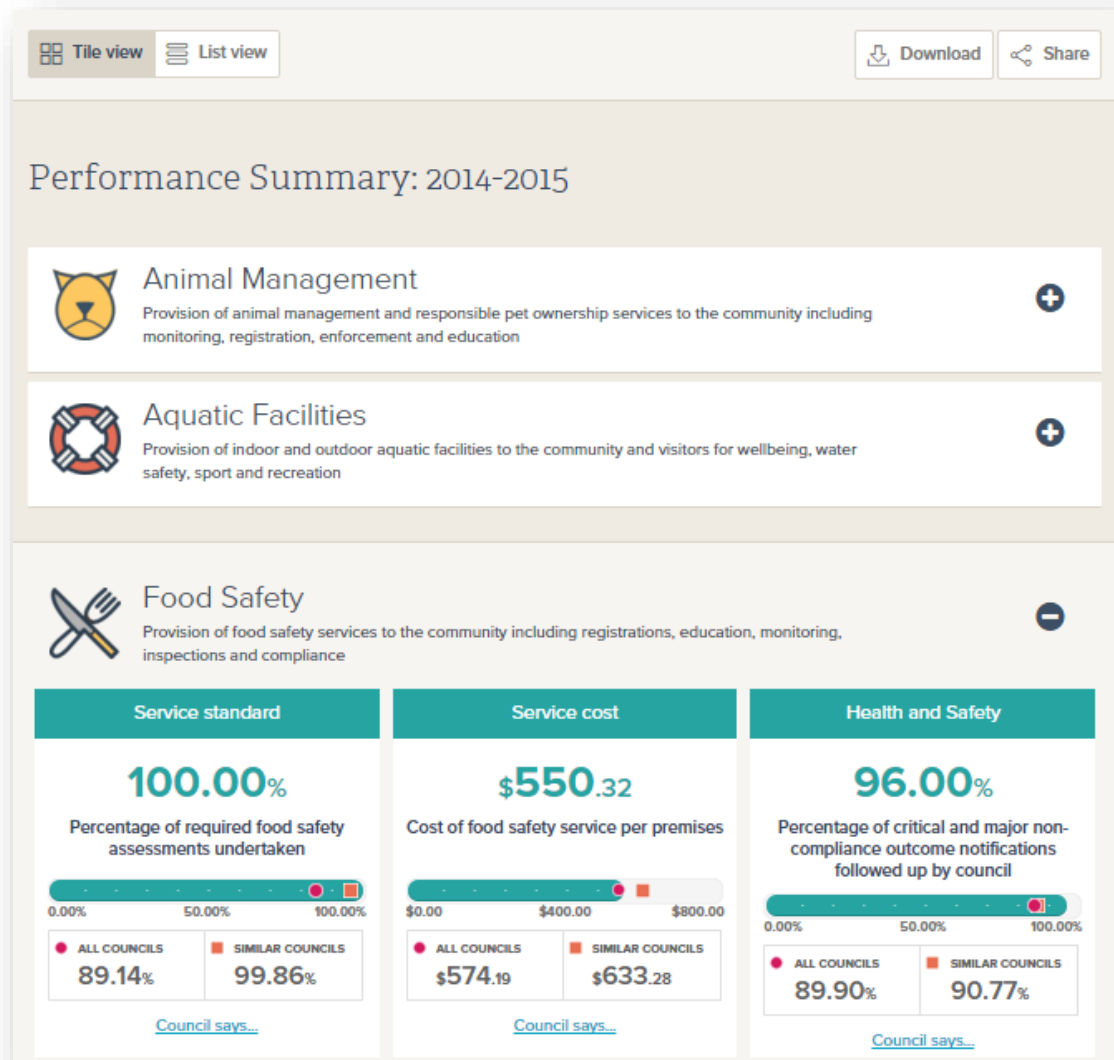
Data shows the amount allocated in respect of the relevant financial year. In some years, that amount will vary from the payments received that year, as a result of the Commonwealth "bringing forward" some payments.

	2013-14	2012-13	2011-12	2010-11	2009-10
Recurrent Expenditure (\$)	177.344m	159.381m	161.272m	144.452m	143.754m
Recurrent Revenue (\$)	214.955m	177.388m	161.807m	149.854m	142.454m
- Rates and Charges	100.957m	95.213m	88.581m	82.499m	78.901m
- VGC Grants	2.491m	2.352m	2.313m	2.221m	2.085m

# Performance Summary

## Contains

- Annual results for all indicators
- Similar council and state wide comparisons
- Trend +/-
- 'Council says'



# Service areas

1. Animal management
2. Aquatic facilities
3. Food safety
4. Governance
5. Libraries
6. Home and Community Care
7. Maternal and Child Health
8. Roads
9. Statutory planning
10. Waste collection

# Comparison report

## Contains:

- Trend results for an up to 4 similar councils
- Similar council and Vic comparisons
- 'Council says'

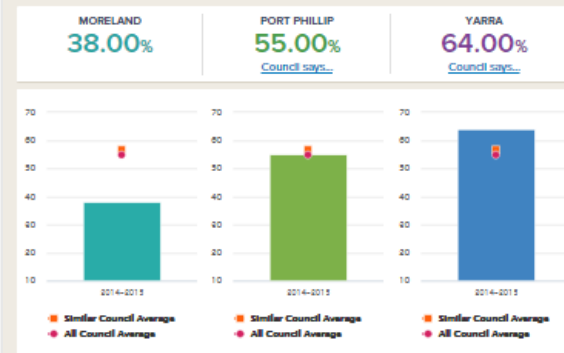


## Animal Management ▾

Provision of animal management and responsible pet ownership services to the community including monitoring, registration, enforcement and education

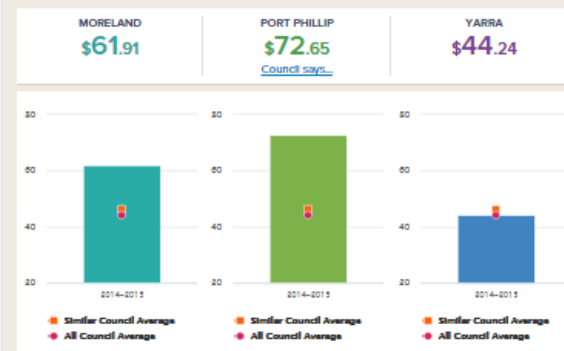
### Animals reclaimed from council

Percentage of registered domestic animals (i.e. cats and dogs) collected and/or collected and impounded by council and returned to its owner



### Cost of animal management service per registered animal

Direct cost to council of the animal management service per domestic animal (i.e. cats and dogs) that has been registered



# Comparative Reports – Cost of sealed local road resealing per m<sup>2</sup>

## Cost of sealed local road resealing per square metre

Direct cost to council of sealed local road resealing per square metre of sealed local roads resealed



MORELAND

**\$21.43**

PORT PHILLIP

**\$20.00**

[Council says...](#)

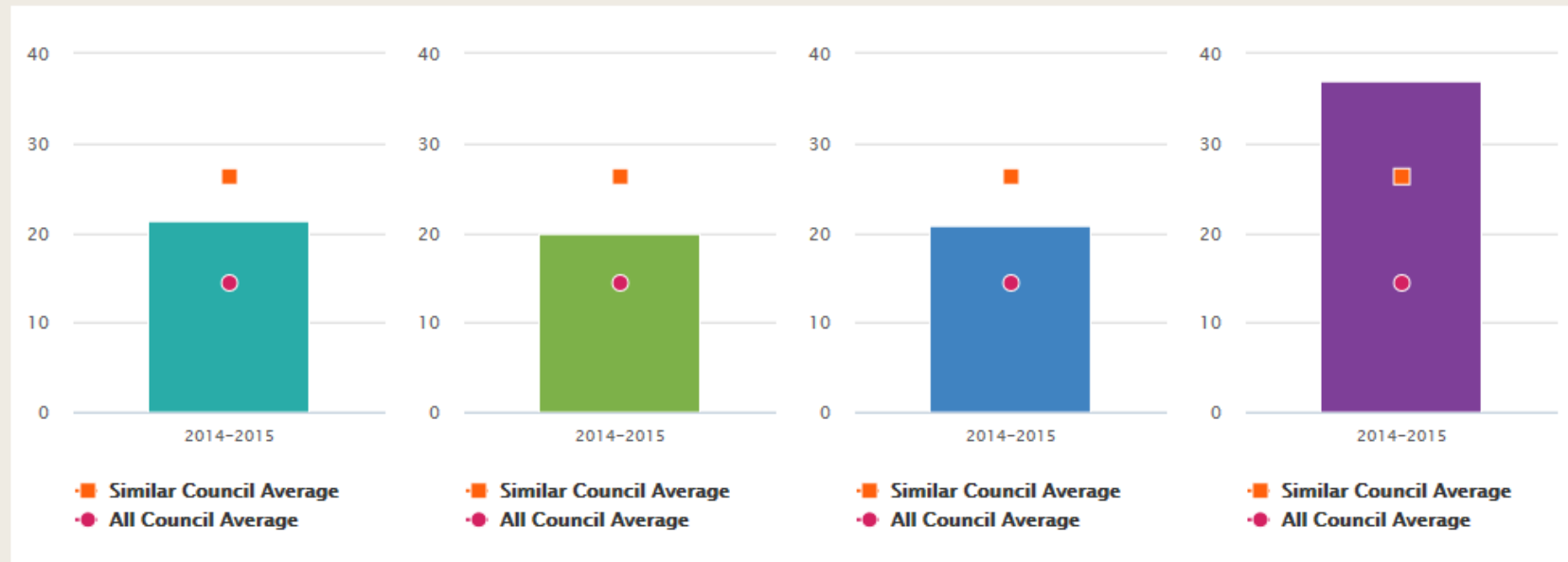
STONNINGTON

**\$20.88**

YARRA

**\$36.93**

[Council says...](#)



# Comparative Reports – Council Decisions Made in Camera

## Council decisions made at meetings closed to the public

Percentage of council resolutions made at an ordinary or special meeting of council (or at a meeting of a special committee consisting only of councillors) closed to the public

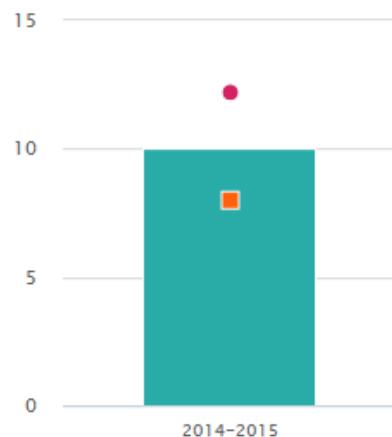


**MORELAND**  
**10.00%**

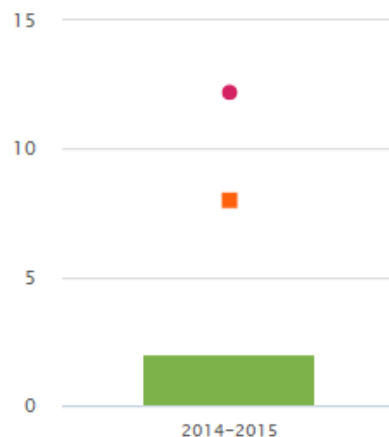
**PORT PHILLIP**  
**2.00%**  
[Council says...](#)

**STONNINGTON**  
**12.00%**  
[Council says...](#)

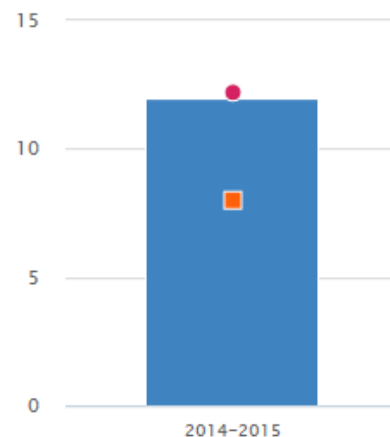
**YARRA**  
**13.00%**  
[Council says...](#)



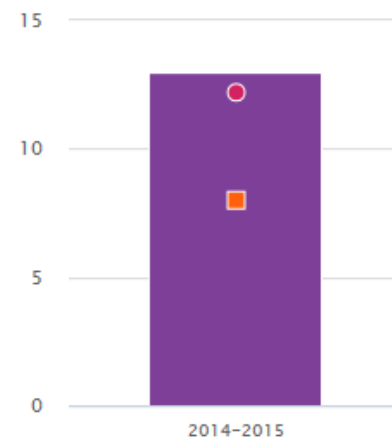
■ Similar Council Average  
● All Council Average



■ Similar Council Average  
● All Council Average



■ Similar Council Average  
● All Council Average



■ Similar Council Average  
● All Council Average

# Comparative Reports – Cost of Kerbside Garbage Collection per Bin

## Cost of kerbside garbage bin collection service per bin

Direct cost to council of the kerbside garbage bin collection service per kerbside garbage collection bin

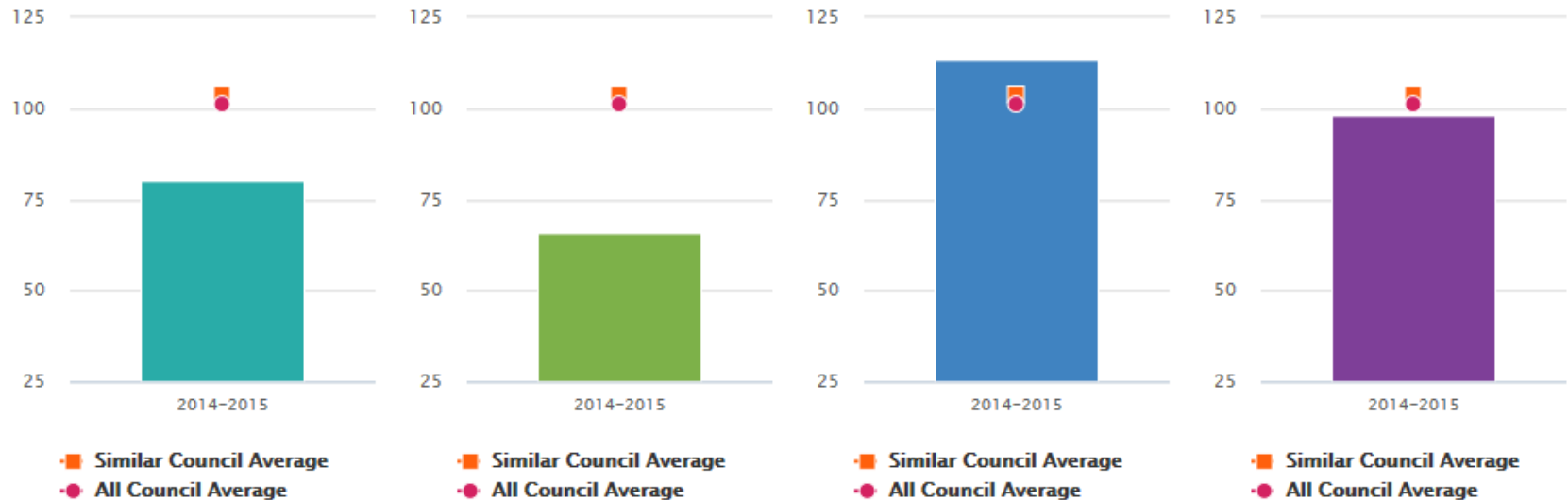


**MORELAND**  
**\$80.27**

**PORT PHILLIP**  
**\$65.61**  
[Council says...](#)

**STONNINGTON**  
**\$113.23**  
[Council says...](#)

**YARRA**  
**\$98.19**



# Comparative Reports – Cost of Library Service per Visit

## Cost of library service per visit

Direct cost to council of the library service per visit



MORELAND

**\$6.97**

PORT PHILLIP

**\$5.76**

[Council says...](#)

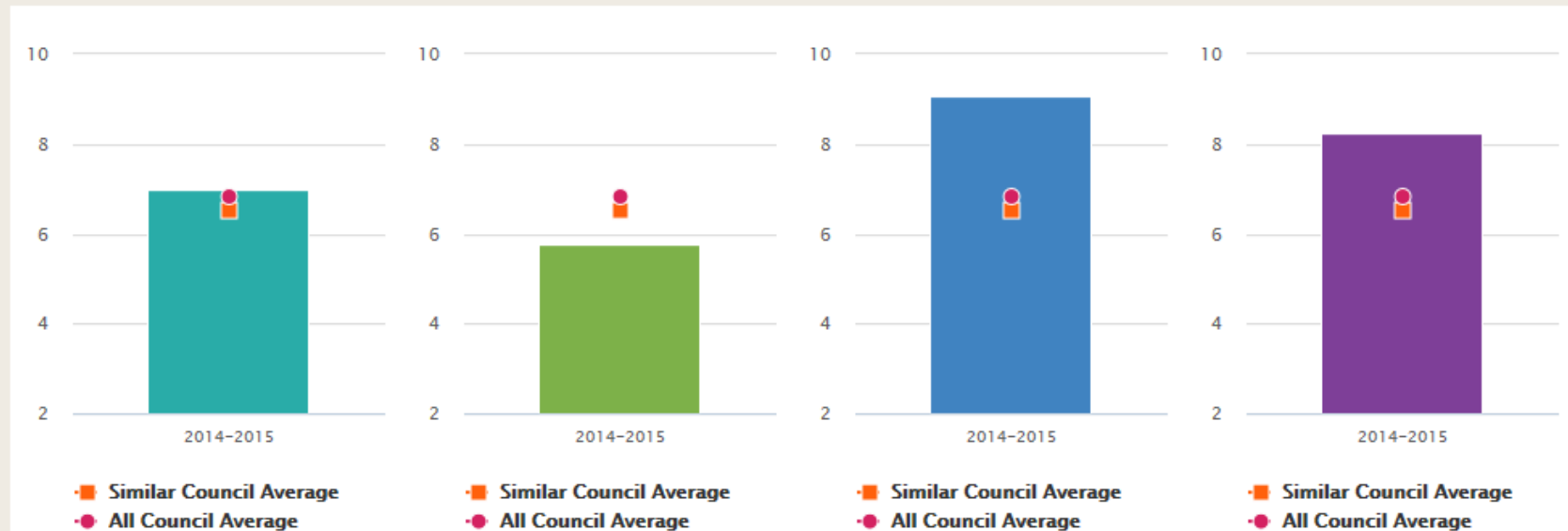
STONNINGTON

**\$9.05**

[Council says...](#)

YARRA

**\$8.25**



# Comparative Reports – Visits to aquatic facilities

## Number of visits to aquatic facilities per head of municipal population

Number of visits to aquatic facilities per head of municipal population



MORELAND

5.39

PORT PHILLIP

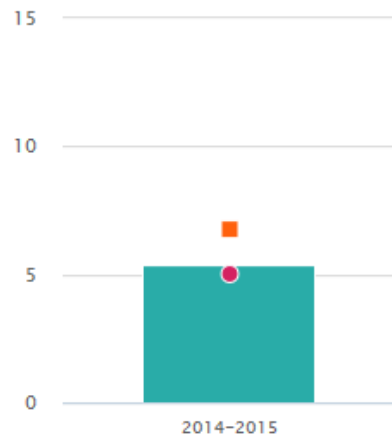
SERVICE NOT PROVIDED

STONNINGTON

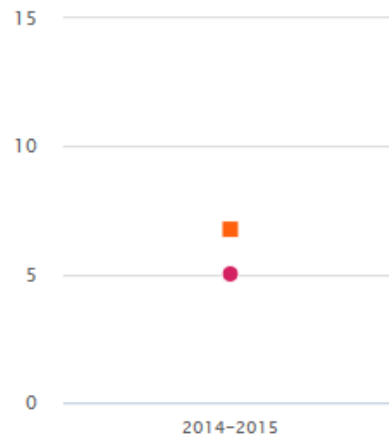
5.24

YARRA

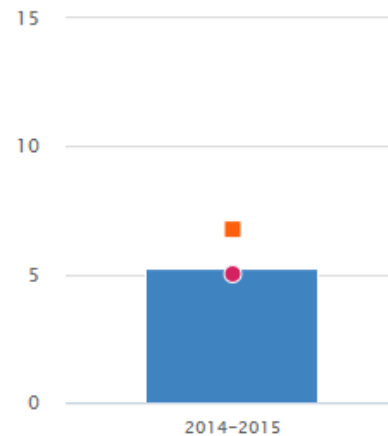
11.80



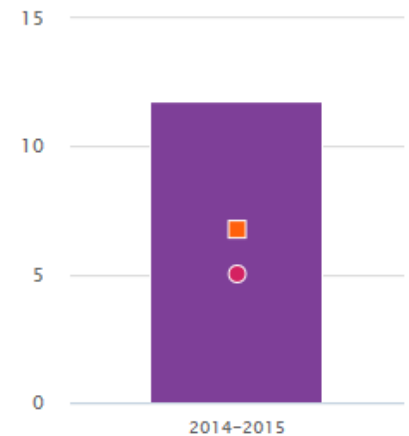
Similar Council Average  
All Council Average



Similar Council Average  
All Council Average



Similar Council Average  
All Council Average



Similar Council Average  
All Council Average

# 2014/15 Financial Performance Indicators

Efficiency	
E1	Average residential rate per residential property assessment
E2	Expenses per property assessment
E3	Resignations and terminations compared to average staff
Liquidity	
L1	Current assets compared to current liabilities
L2	Unrestricted cash compared to current liabilities
Obligations	
O1	Asset renewal compared to depreciation
O2	Loans and borrowings compared to rates
O3	Loans and borrowings repayments compared to rates
O4	Non-current liabilities compared to own source revenue
Operating Position	
OP1	Adjusted underlying surplus (or deficit)
Stability	
S1	Rates compared to adjusted underlying revenue
S2	Rates compared to property values
Sustainable Capacity	
C1	Expenses per head of municipal population
C2	Infrastructure per head of municipal population
C3	Population density per length of road
C4	Own source revenue per head of municipal population
C5	Recurrent grants per head of municipal population

# Comparative Reports – Current Assets as a percentage of Current Liabilities

## Current assets as a percentage of current liabilities

Value of current assets at the end of the year (i.e. assets that can easily be converted to cash within 12 months) divided by the value of current liabilities at the end of year (i.e. obligations due or payable by cash within the next 12 months)

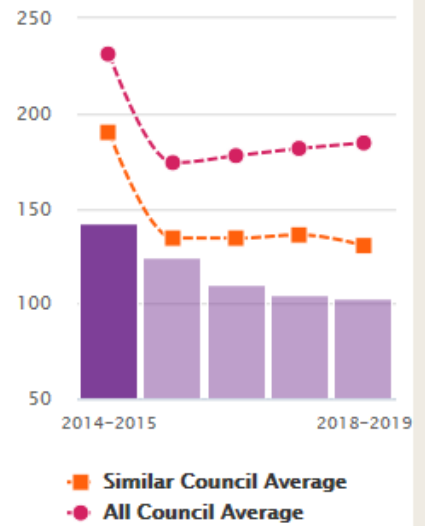
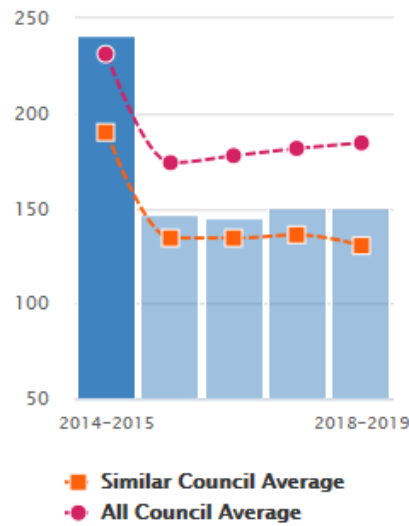
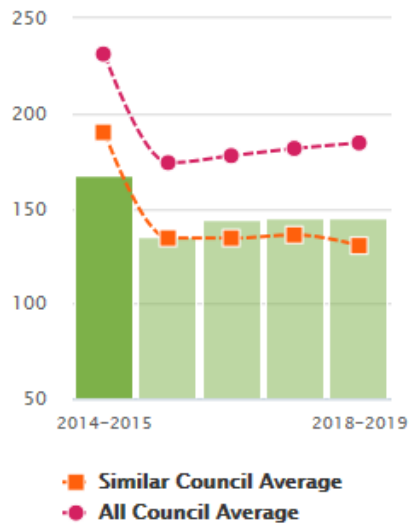
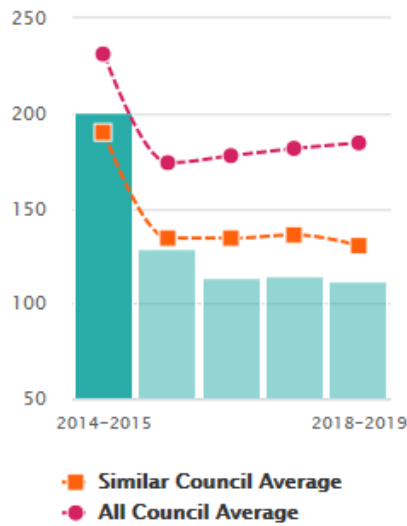


**BALLARAT**  
**201.08%**

**GREATER BENDIGO**  
**167.10%**  
[Council says...](#)

**GREATER SHEPPARTON**  
**240.65%**  
[Council says...](#)

**WANGARATTA**  
**142.46%**  
[Council says...](#)



# Comparative Reports – Loans & borrowings as a percentage of rates

## Loans and borrowings as a percentage of rates

Value of interest bearing loans and borrowings at the end of the year divided by rates raised for the year

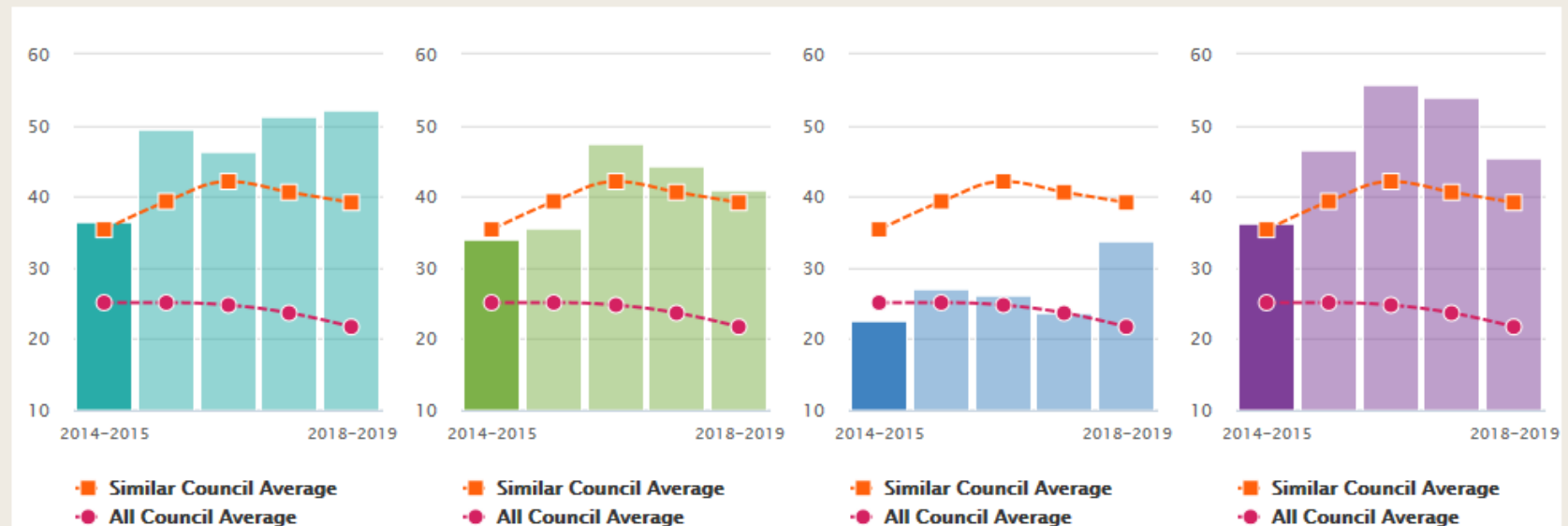


**BALLARAT**  
**36.55%**

**GREATER BENDIGO**  
**34.02%**  
[Council says...](#)

**GREATER SHEPPARTON**  
**22.51%**

**WANGARATTA**  
**36.23%**  
[Council says...](#)

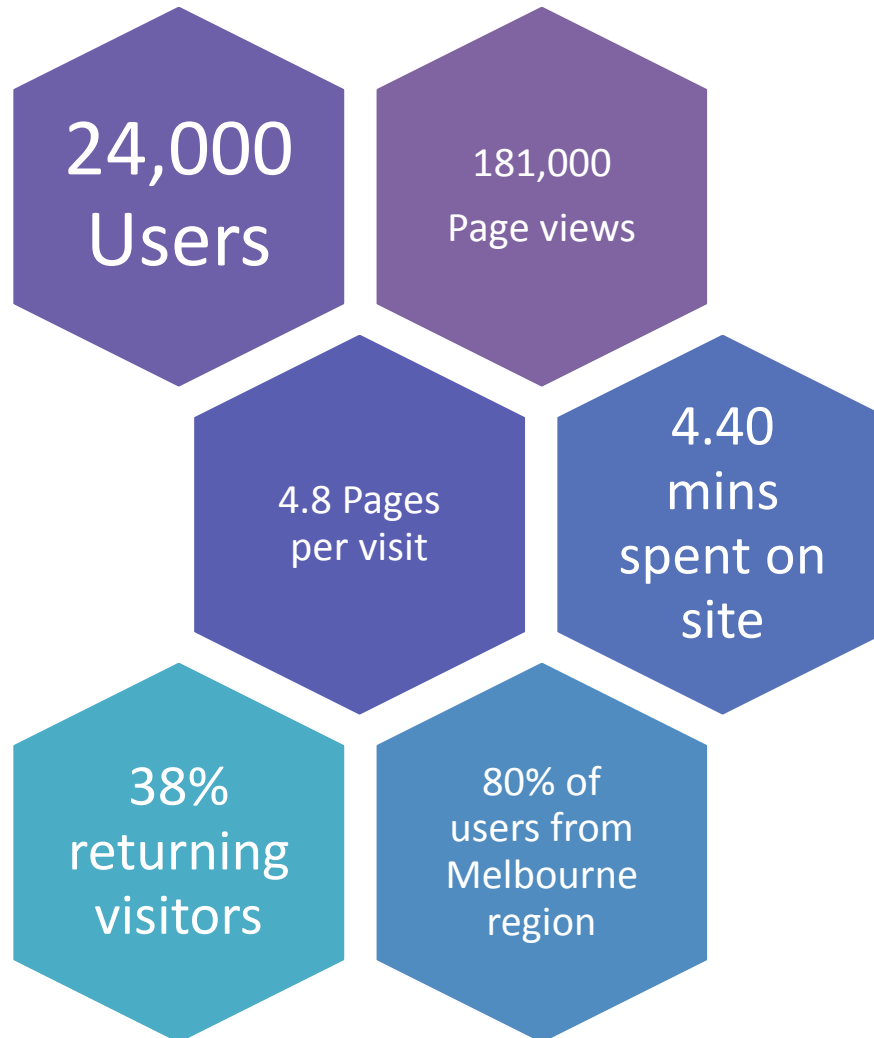


# Steering Committee

## **The Local Government Performance Reporting Steering Committee will:**

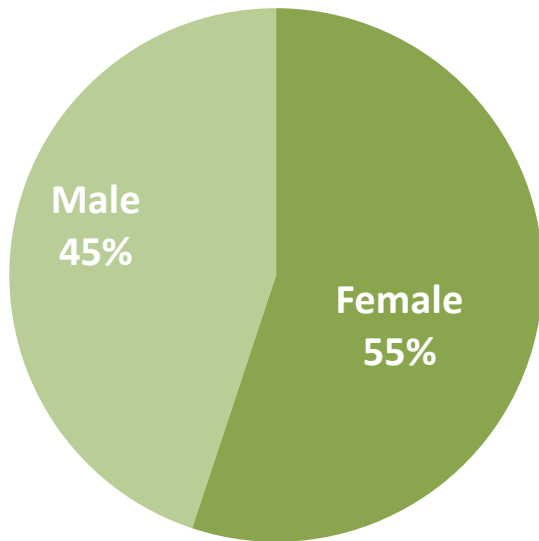
- oversee an annual program of review and continuous improvement to the Local Government Performance Reporting Framework (LGPRF)
- Provide recommendations to Local Government Victoria (LGV) on the overarching framework, the set of indicators and content of reporting by councils and the state
- Resolve issues brought to it from working groups and sector consultation
- Work to improve the comparability, quality and integrity of reported data
- Recommend opportunities to streamline LGPRF data collections and reporting between the state and local governments
- Seek to maximise the accessibility to key stakeholders of the performance data.

# Know Your Council 2014/15 User Statistics

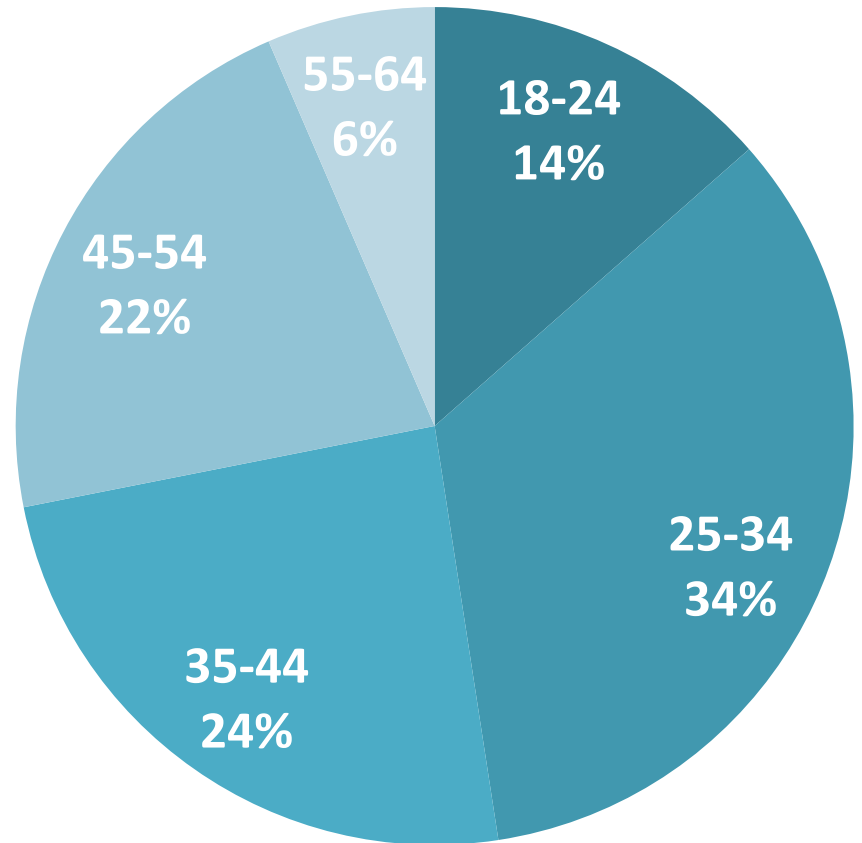


# Know Your Council 2014/15 User Demographics

**Gender**



**Age**



# Quick Facts

## **The 5 most viewed councils are:**

- City of Melbourne
- City of Casey
- City of Hume
- City of Wyndham
- City of Boroondara

## **Users most commonly seek to:**

- View summary reports of their council's profile
- Find their council
- Compare their council
- Understand how the local government sector operates via the Guide to Councils

# Popular Service Areas

## **The most popularly viewed indicators are:**

1. Animal Management
2. Statutory Planning
3. Financial Performance
4. Waste Collection
5. Home and Community Care

## **While the most popular topics on social media are:**

1. Animal management
2. Governance
3. Rates
4. Statutory planning
5. Waste management

# 2016 – A Forward Look

## In 2016 LGV aims to:

- Gather feedback from sector on process and analyse for presentation to Steering Committee
- Assess viability and kickstart website and LGPRF improvement projects
- Improve existing resources for ease of use by sector
- Assess the possibility of adding, removing or making changes to existing indicators for the 2017/18 reporting period

# QUESTIONS?

**Mark Grant, Director Sector Performance and Development**

**Eveline Kane, Manager, Intergovernmental Relations and Policy**