



OneStopSecure[®]

A **n**elnet COMPANY



PCI DSS v3.2
VALIDATED



CENTRALISING
COMMERCE

ONESTOPSECURE. THE COMPLETE SOLUTION.

Nelnet International is committed to working with organisations globally to simplify their payment and reconciliation needs. We appreciate the many challenges facing councils today. It can be difficult to find the right balance between what customers expect and what the council can offer. Technology, payment options and customer expectations are rapidly changing. OneStopSecure is designed to create a smart council platform that will keep up with these changes and expectations.

OneStopSecure addresses these challenges through innovative technology, simplification of work-flows, standardisation, security, compliance, reconciliation, and integration to core business processes. Payments for rates, animal renewals, building applications and permits, infringements and more can be made 24/7, anywhere, anytime, with the confidence that everyone will receive a consistent, reliable, and secure payment experience online or in-person. Seamless integration of all payments to finance, rates and other key systems will enhance reporting and simplify reconciliation.

OneStopSecure provides efficiencies in costs, standardisation, compliance, reconciliation, and other related financial processes. This solution focuses on helping councils create a centralised smart commerce platform that will simplify all payment and reconciliation requirements.



Centralised Platform



Local/Global Partnerships



Security and Compliance



Increased Efficiencies



Customer Service



Smart Mobility



Multiple Payment Options



Data Validation and Integration



Customer Portal



Reporting and Reconciliation

"The introduction of OneStopSecure as our commerce platform ensures a simpler and easier experience for the customer, and a more refined and streamlined process for the Shire staff to receive payments and perform refunds. Application completion times across many of the units have been reduced – one team is estimated to save 50-60 hours a week thanks to the OneStopSecure digitised forms. Our customers are also responding in a much shorter time."

Bulent Oz, Financial Controller, Mornington Peninsula Shire

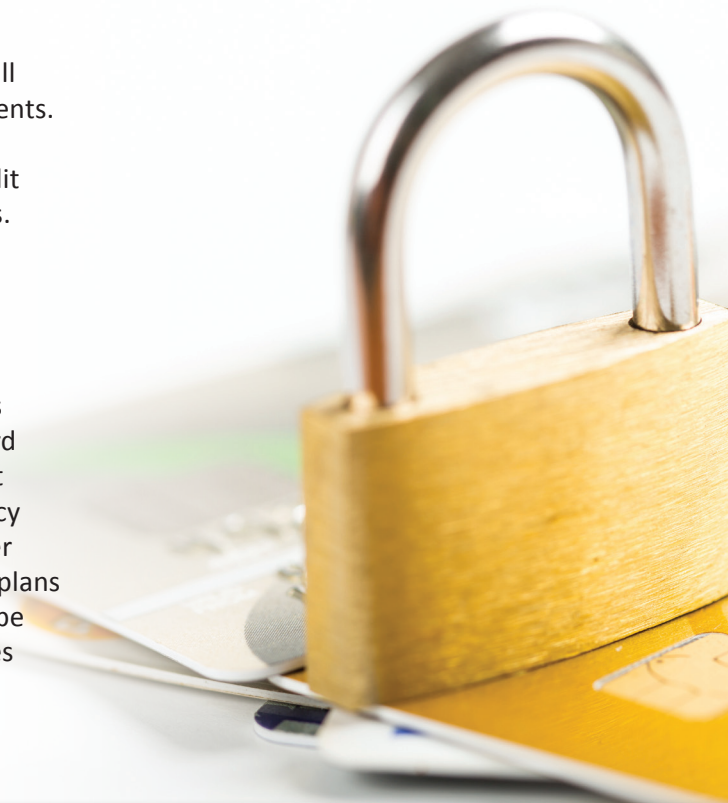
DO BUSINESS THE WAY YOU WANT TO

CUSTOMER PORTAL

OneStopSecure provides your customers with a portal that will provide greater accessibility to make and manage their payments. Customers will be able to make payments faster, track their payment history including reprinting receipts, store their credit card and/or banking details securely and manage their details.

MULTIPLE PAYMENT OPTIONS

OneStopSecure provides the ability to offer payment methods which align to customer expectations. In addition to credit card payments, it provides multiple payment options such as direct debit, China UnionPay, PayPal and other wallets, multi-currency conversion and other international options, as well as pay later options including BPay, AustPost Billpay, automated payment plans and recurring payment options. In-person payments can also be accepted using Integrated EFTPOS. Additional payment choices such as Locked Box and IVR are also available.



OUR FOCUS IS TO SIMPLIFY YOUR PAYMENT AND RECONCILIATION NEEDS

SCHEDULED PAYMENTS

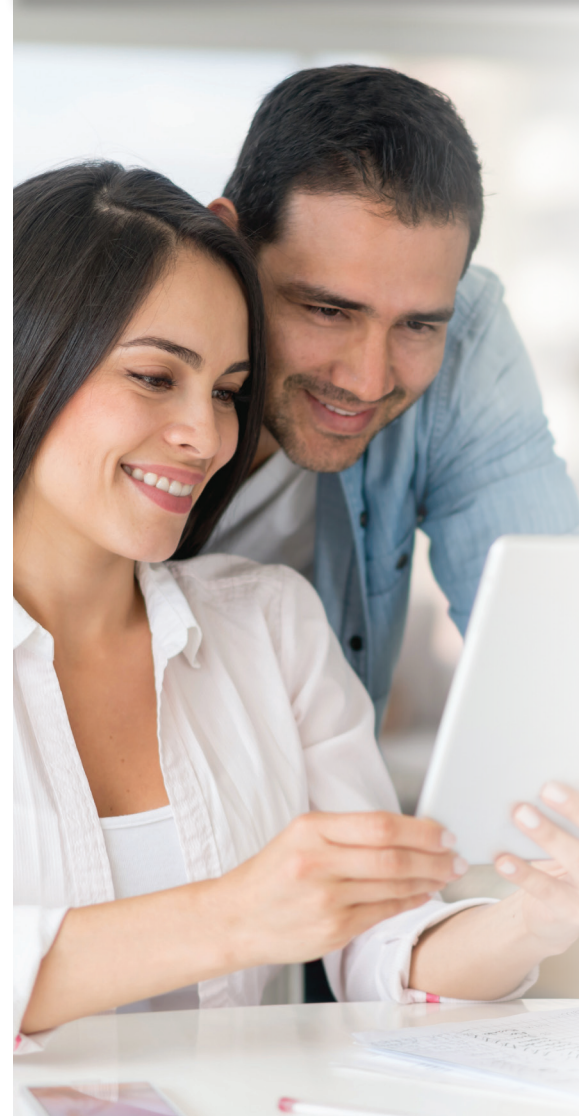
Scheduled payments offer your organisation a 'paper free' process with increased flexibility. Once it has been setup it will run automatically, minimising processing and administration costs. It offers the opportunity to break down payments into instalments and/or set a schedule as determined by your organisation. Using their customer portal, payers can view or edit their payments resulting in less paperwork, calls and overall better customer service.

INTEGRATED REFUNDS

Refunds are often a manual task, a compliance risk and very time consuming. OneStopSecure has created a 'Find it, Refund it' option which will minimise your compliance and the time it takes to complete a refund. Our solution will allow your nominated staff based on role security to find the original receipt and automatically process this back to the original card. It removes any requirement to store credit-card information and it will get a tick of approval from your auditors.

"We highly recommend Nelnet International's OneStopSecure if your council wants to simplify and modernise your customer experience, increase the ease of reconciliation and reporting via straight-through-processing and enhance your audit and risk compliance."

Bulent Oz, Financial Controller, Mornington Peninsula Shire



ABOUT US

With over 25 years' experience, Nelnet International is a leading provider of end-to-end e-commerce solutions. As part of the US based Nelnet Inc. group of companies, Nelnet International is committed to working together with its present and future customers to 'centralise commerce' by simplifying payment and reconciliation challenges in today's rapidly changing digital world. Our future is in recognising the importance of making the most of emerging technologies and overcoming complex systems integration issues.

The foundation of our organisation is built on listening to our customers and optimising these relationships through a flexible and collaborative approach. We have experienced and dedicated teams in place to provide committed long-term, valuable, secure local and global partnerships.

TO LEARN MORE

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