

# Kempsey marks Altus milestone



Nigel Lutton (IT Vision CEO) and Craig Milburn (Kempsey Shire Council General Manager)

**Kempsey Shire Council, located on the north coast of New South Wales, had been using the same core ERP systems since 1985. Restricted by a host of paper-based systems and inefficient processes, they recognised a need to move towards more a modern, streamlined system.**

Understanding the mutual benefit of sharing knowledge, Kempsey Shire Council partnered with Bellingen Shire Council and put out a tender to replace their Civic View systems. IT Vision's proposal to implement SynergySoft and Altus systems at both Shires was successful, with both Kempsey and Bellingen excited to begin their Altus roadmap journey.

Late in 2018, a host of senior IT Vision consultants visited both sites to run workshops with key users. The outcome of these was a "Solution Blueprint" detailing what would be implemented at each site and how. IT Vision established strategic partnerships with E-VIS for their Greenlight building and planning solution, and AssetFinda, a provider of a cutting-edge asset management solution, in order to best meet the two Shires' needs. Kempsey Shire Council were also running a manual, paper-based, payroll system and were eager to become an early adopter of the Altus Payroll solution, powered by Definitiv.

General Manager at Kempsey Shire Council, Craig Milburn, was determined to keep momentum going and set ambitious goals for implementation of the Core Financials, Payroll and Rates functions. Roll out of these applications are typically a 6-month project, but it was achieved at Kempsey within 3-4 months. Kempsey Shire Council dedicated a number of senior staff to the project full-time and continually reinforced the importance of the project internally. This undoubtedly contributed to the successful outcome.

In order to meet the tight timeframes, IT Vision maximised face-to-face time with Kempsey Shire Council and dedicated a number of consultants to work on site with the Shire. The staff at Kempsey Shire Council were a little apprehensive about the approaching changes, so having time with the consultants to address those concerns, see the system in practice and start early training, ensured the project stayed on track.

Working so closely with Kempsey Shire Council resulted in the successful go live of SynergySoft Financials, Altus Payroll and the Altus Procurement Suite in the first week of June, 2019. IT Vision's focus now turns to Rates, Water Billing and a host of other implementations. We look forward to continuing to work with Kempsey Shire Council on their Altus journey.