# Local Government Inspectorate Compliance Audit

FinPro Presentation

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## 'So you have a review coming up...'

- Who is the Inspectorate? (Functions)
  - Investigate allegations against councillors and senior council officers concerning breaches of the Local Government Act 1989
  - Conduct compliance audits with all Victorian local councils for requirements under the Local Government Act 1989
  - Monitoring corporate governance of councils
  - Monitoring electoral provisions
  - Undertaking prosecutions for breaches of Local Government Act 1989 or recommendations for matters to VCAT
  - Provide recommendations to councils for continuous improvement
  - Provide advice through Secretary of the Department of Planning and Community Development to Minister for Local Government where serious failure of corporate governance



## 'So you have a review coming up...'

- Advance notice of visit.
- What will they be looking at?
  - Councillor Code of Conduct (Section 76C)
  - Election of Mayor (Section 71)
  - Staff Code of Conduct (Section 95AA)
  - Local Laws (Sections 111 & 119)
  - Special Meetings (Sections 84 and 93)
  - Council Plan (Sections 125 & 126)
  - Insurance (Section 76A)
  - Senior Officer Contracts (Section 95A)
  - Budget (Sections 127 and 130)
  - Oath of Office (Sections 63 and 64)
  - Rates and Charges (Sections 154 to 167)
  - Delegations (Section 98)
  - Authorised Officers (Section 224)



## 'So you've got a review coming up...'

- What will they be looking at? (Continued)
  - Audit Committee (Section 139)
  - Assembly of Councillors (Sections 76AA and 80A)
  - Councillor and Mayoral Allowances (Section 74)
  - Special Committees (Sections 81, 86, 87 98)
  - Procurement (Sections 186,186A and 208G)
  - Restriction on Power to Sell Land (Section 189)
  - Power to Accept Gifts (Section 188)
  - Primary and Ordinary Returns Nominated Officers (Section 81)
  - Primary and Ordinary Returns Councillors (Section 81)
  - Councillor Reimbursement Policy (Sections 75A & 75B)
  - Sale of Land to Recover Unpaid Rates or Charges (Section 181)
  - Documents Available for Public Inspection (Regulation 11)
  - Annual Report (Sections 131 & 134 and Regulation 17)
  - Restriction on Power to Lease Land (Section 190)



## 'It's all in the preparation...'

- Before the Inspectors arrive...
  - Mindset check see it as an opportunity.
  - CEO check communicate promptly and constructively!
  - Closely review the questions provided in advance.
  - Appoint the *right person* to lead your preparations.
  - Get the right people involved ownership and accountability.
  - Have a clear strategy who, when, how?
  - Implement a peer review system.
  - Learn from others... draw on others' experiences.



- Before the Inspectors arrive... (continued)
  - *Keep it simple.* Produce exactly what is requested current term only nothing more, nothing less.
  - If it does not already exist, produce it.



## 'They've arrived... now what'

- On Arrival
  - Meet with CEO and others
  - Re-assuring, supportive environment
  - Continuous improvement focus
- During the review...
  - Down to business allow 4-5 days.
  - Access and timeliness is important. Provide access to relevant practitioners. Don't take 24 or 48 hours to produce information; tell them 'as it is'
  - Traditional audit framework used



- During the review... (continued)
  - Our experience...
    - Put us at ease, friendly, reassuring, genuineness
    - 'There'll be no surprises by end of the week'
    - Exit interview helpful
- Provided suggestions around what they consider as best practice
- Outlined contents of draft Audit Report



#### 'Here's what we found...'

- The Inspectors have their say . . . .
  - Rating across 27 audit areas
     (compliant, close to compliant, not compliant)
  - 'Culture of compliance'
  - Promoting 'best practice'
  - Number of comments and considerations, one formal recommendation
  - Delivered on their promise and expectations no surprises
  - Opportunity to comment on draft Audit Report
  - CEO required to sign-off Action Plan with timelines, etc.
  - If the organisation or individuals had breached the Act, there would be a referral for investigation



#### 'We learned a lot...'

- What Knox learned...
  - Plan well, be prepared
  - Be mindful of what the Act requires (eg. Travel Register specifics)
  - Consider the Audit as an opportunity
  - Be responsive
  - We can all learn from others experiences
  - A culture of compliance can be as important as good proactive policy and procedure
  - As CEO, can take confidence / comfort in compliance levels with the LGA



# Questions?



