

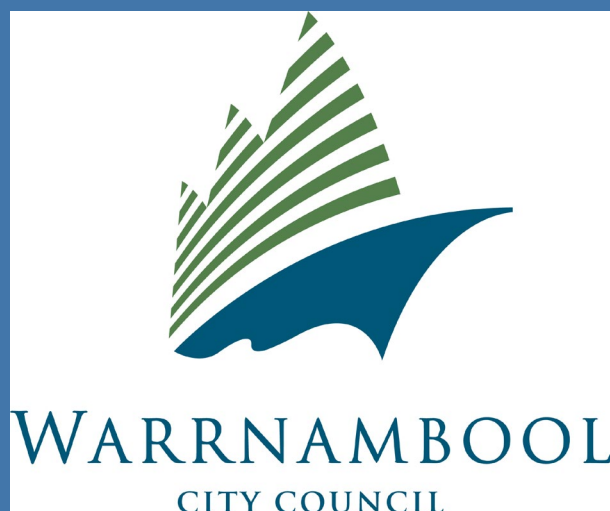
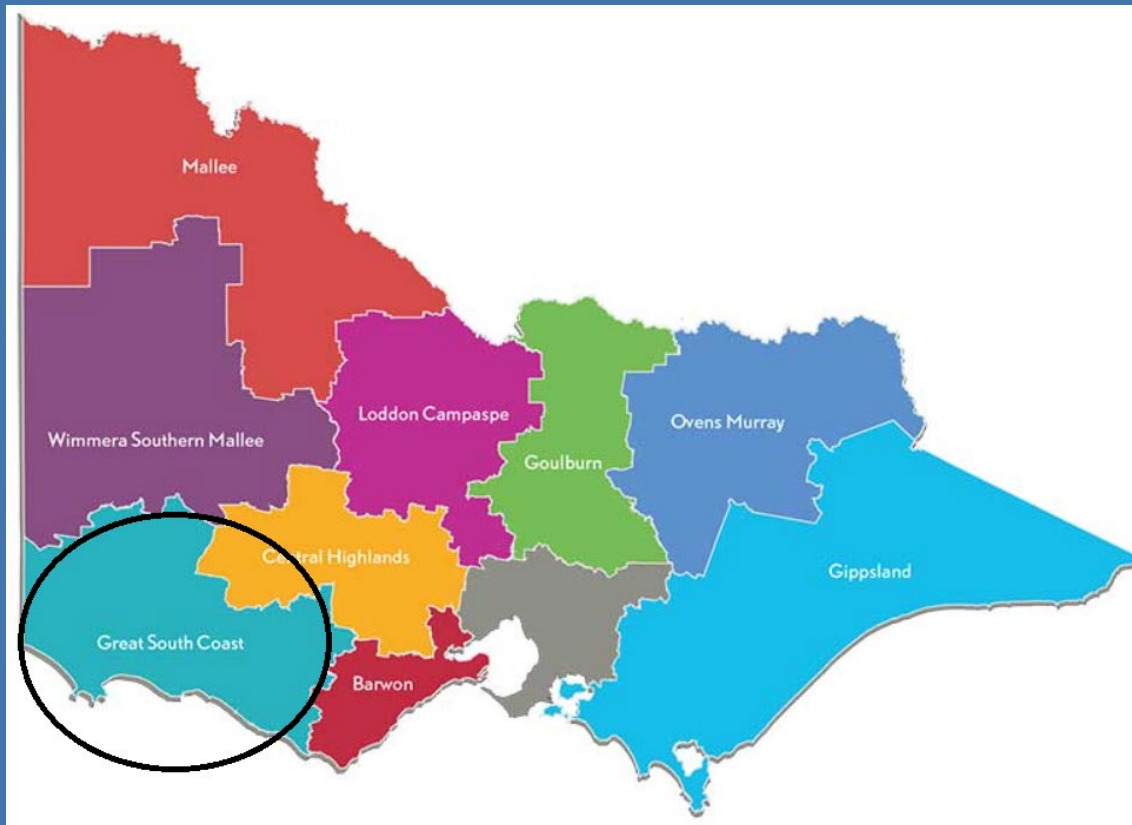
Coastal Connect

Simon Buccheri



An aerial photograph of a rugged coastline. In the foreground, a steep cliff face meets the sea. Several large, isolated rock formations (sea stacks) are visible in the water, some with waves crashing against their bases. A winding road runs along the top of the cliff on the right side of the image. The background shows a flat landscape extending to the horizon under a clear sky.

Setting the scene



Shared Challenges

Across a common ERP



Demand



Resources



Technology



Funding

Strategic Context

Where we were at

Financial pressure on expenditure combined with rate capping and a reduction in grant availability was impacting financial sustainability and service delivery.

(Basically having to do more with less.)

Less appetite by Councillors to invest in ICT



RISKS



FIRST MOVER

There hasn't been many success stories



COMMITMENT

Key person risk and commitment required by executive and staff of all Councils



ERP PROVIDER

The selected provider must provide maximum value and performance

OUTCOME

1

Better Value for Money

NPV Positive

2

Flexible Services

Increase in "sales" channels
Increase utilisation of "features"

3

Better Investment

Benefits achieved
ROI Achieved

4

Cheaper cost of doing business

Reduction in recurrent costs
Economies of scale

5

Higher level of engagement

Reduction in duplication
Knowledge increase

Timeline

Stage 1 (FAST)



GRANT APPLICATION

2015-2016

Unsuccessful

FAST GRANT APPLICATION

February 2017

Successful

COMPLETE BUSINESS CASE

December 2017 - June 2018

INTERNAL BRIEFINGS

June 2018

LGV BRIEFING

9 August 2018

Timeline

Stage 2 (RCTP)



RCTP ANOUNCED

14 August 2018

RCTP EOI SUCCESSFUL

November 2018

PREPARE RCTP APPLICATION

December 2018 - March 2018

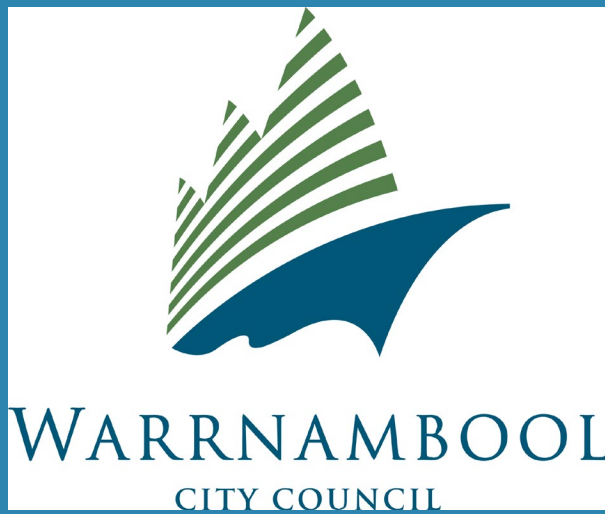
- Rework initial business case
- Internal briefings
- Joint sitting of Audit Committees
- Council resolutions
- Submit application

APPLICATION SUCCESSFUL

June 2019

Rural Councils Transformation Program

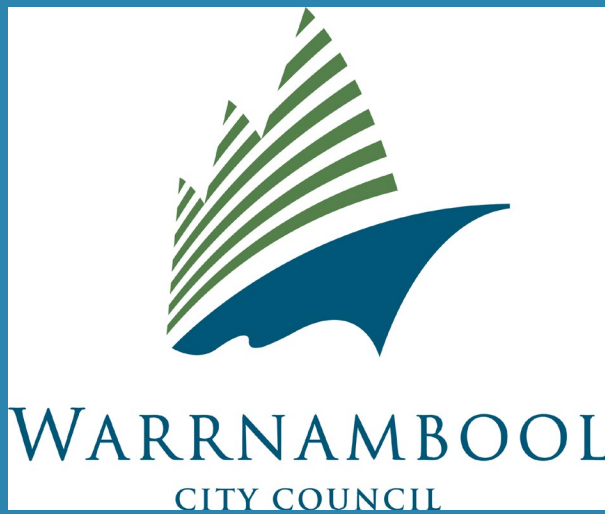




Technology Project

Flexible Service
Better Investment
Higher levels of engagement

Value for money
Cheaper cost of doing
business



PEOPLE Project

Motivation
Engagement
Change management

Staff health and wellbeing
Communication
Resourcing

Shipped solution



Review together



Make changes



Configured product



#1

Utilise skill sets appropriately



**THE LOOK YOU GET ON YOUR
FACE**

**WHEN EVERYTHING BALANCES IN ALL YOUR FINANCIAL
STATEMENTS**



SWCICTA





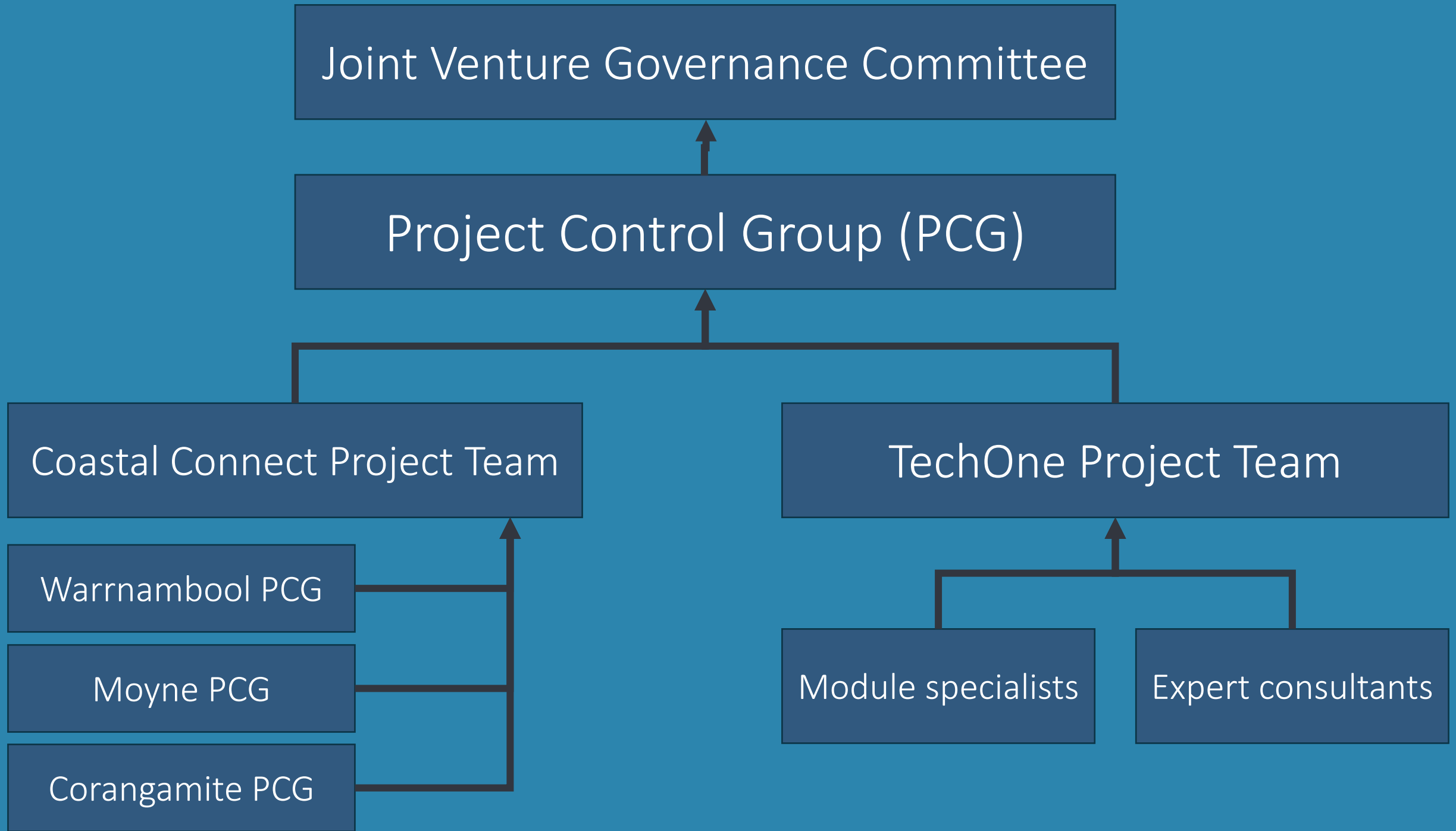
#2

Accept that things will take time



A close-up of Shrek from the animated movie "Shrek". He is green, has large ears, and is wearing a brown vest over a white shirt. He is pointing his right index finger directly at the viewer with a wide, toothy grin. The background is a clear blue sky.

ONIONS HAVE LAYERS

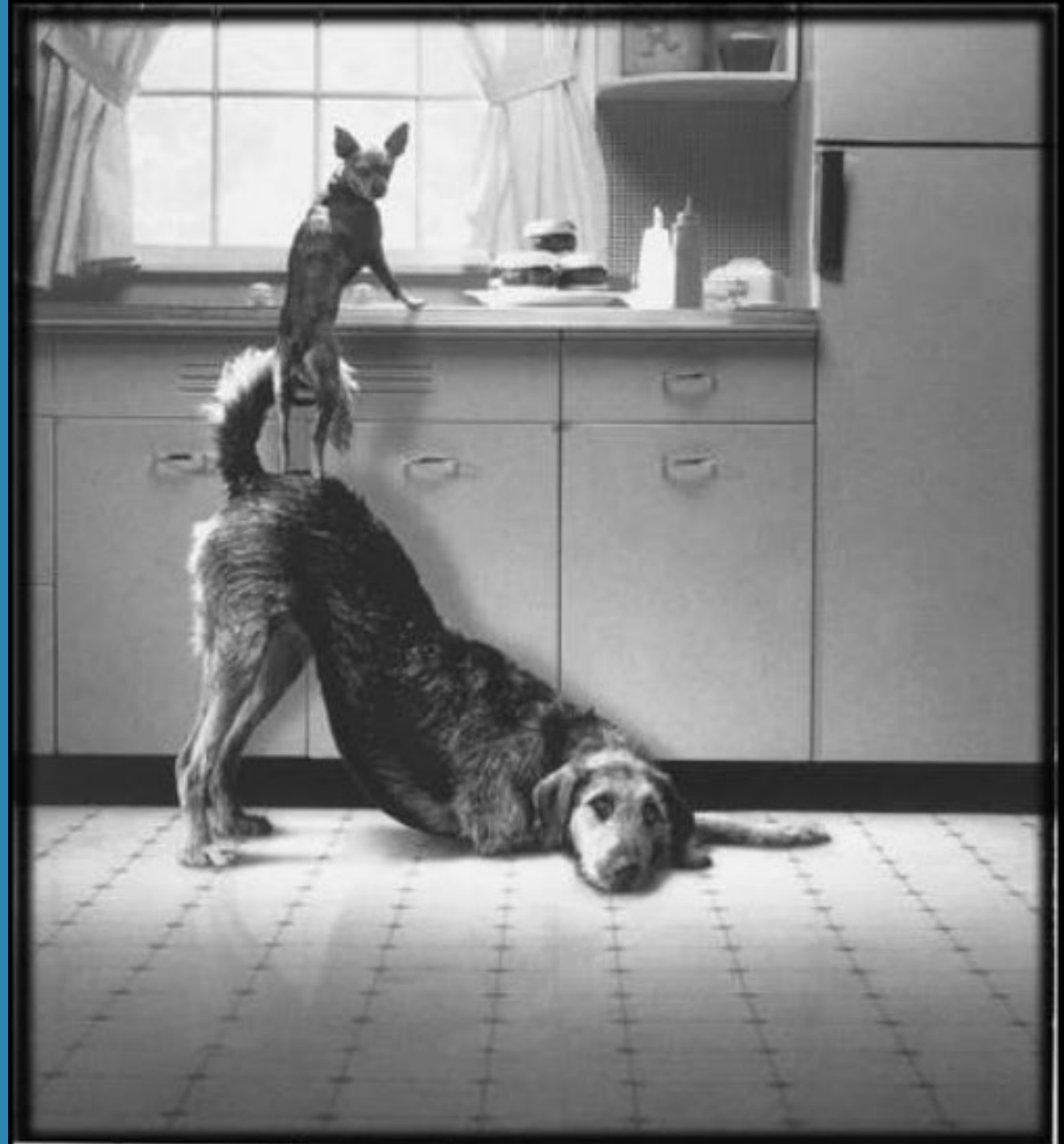




#3

Collaboration benefits everyone







Real Benefits

- Shared resources
- Gap/leave coverage
- Joint procurement opportunities
- Policy development



#4

Strong leadership is important



Warrnambool

Corangamite

Moyne

CEO

Finance Manager

Director Community
Development

IT Manager

Director Corporate Service

CEO

Director Corporate Service

CEO

Director Infrastructure

IT Manager

Director Corporate Service

Director Corporate Service



#5

Communication is critical



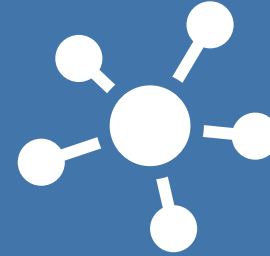


Next steps



Configuration

Data migration



Training and
Acceptance
Testing

Go Live –
Late 2025





📷 @visit12apostles