

Productivity...

- The pace of life has increased dramatically.
 - It's a smaller world!
 - It's a faster world!
 - It's a more complex world
 - It's a more information-rich world





Information Overload



- The more we know, the faster we know more.
- Knowledge volume undergoes exponential growth, doubling and redoubling over time.

Knowledge Doubling Curve (Buckminster Fuller)



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Personal Impact of Information Overload

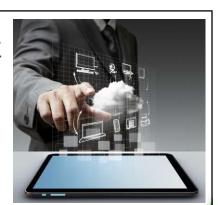
- Increased stress
- Poor Productivity
- Continual distractions/interruptions
- Incorrect/Poor/ decisions
- Decision fatigue

Source: Information Overload Research Group



Impact of Technology at Work

- Our technology means we can be more Productive?
- BUT...are we more effective?
 - Upsides?
 - Downsides?





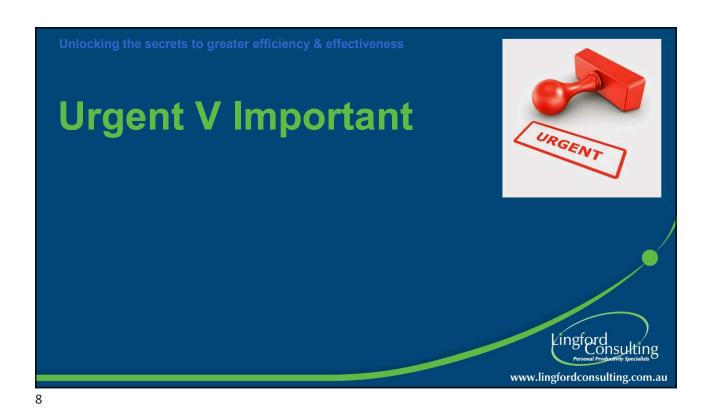
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Unlocking the secrets to greater efficiency & effectiveness

My plan for this presentation

- Manage the Urgent v Important
- Plan to be more productive
- Multitasking and Focus
- Manage Email The 4Ds





Dominated by the Urgent

A Smart Sign

- Urgent Required Today
- Very Urgent Required NOW
- Extremely Urgent It's too late now, I will do it tomorrow!





Covey's Urgent V Important Matrix

Important is always Important

Q1	Q2
Important/Urgent	Important/Not Urgent
Q3 Not Important/Urgent	Q4 Not Important/ Not Urgent

Urgent is not always important!

• How do you define what is Important?



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Implications of the Covey Quadrants

Quadrant 1 (Urgent/Important)

Reactive Quadrant

 Usually unplanned....though we can create this problem ourselves

Do first.... or else!





Implications of the Covey Quadrants

Quadrant 2 (Important/Not Urgent) *Proactive Quadrant*

Leaders spend more time in Q2



Allocate time to work on Important stuff!



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Implications of the Covey Quadrants

Quadrant 3 (Urgent/Not Important)

Deception Quadrant (Tricky...)

- Not important for you...maybe for someone else
- Learn to say No/Push back
- Watch out for the "Squeaky Wheels"



Implications of the Covey Quadrants

Quadrant 4 (Not Import/Not Urgent) *Escape Quadrant!*

- Beware the tendency to gravitate to this quadrant....
 - ironically when under pressure
- Be careful not to self-distract





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Block out time for Tasks



- Unplanned time is easily lost Take Charge of your time!
- Don't just plan WHERE you need to be, but also plan WHAT you need to do....
 - Block out time to work on important Tasks
 - Plan Meetings with yourself!
 - Live in your Calendar at work!

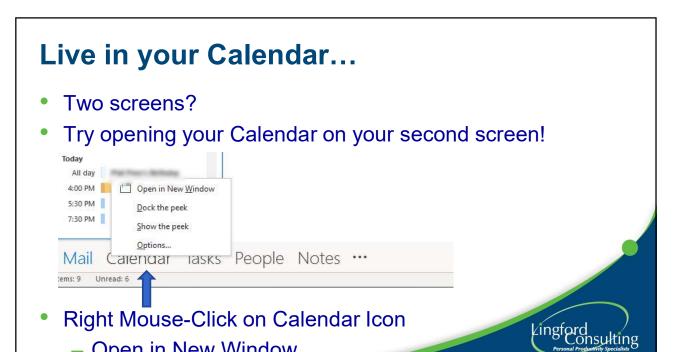


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Plan for ALL your commitments

- Block out time for:
 - Known meetings
 - Meeting preparation/Post meeting actions
 - Travel time
 - Regular routine tasks
 - Others...?





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Start your day in your Calendar

Open in New Window

- Change default settings so that Outlook starts up in your Calendar - not your Email screen.
 - File > Options > Advanced > Browse and choose Calendar



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Can you Multitask?

 On a piece of paper draw 2 horizontal lines and write the following:

I am a great multitasker
1,2,3,4,5,6,7,8,9,10,11,12,13,14,15,16,17, 18,19, 20

Use the Stopwatch to see how long this took you and record your score. https://www.online-stopwatch.com/full-screen-stopwatch/

How long did this take?

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Now lets Multitask

This time you need to write the first letter of the sentence and then the first number on the next line until finished.

le I then 1, a then 2, m then 3 and so on...

I1,a2,m3,a4,g5,r6,e7,a8,t9,m10,u11,I12,t13,i14,t15,a16,s17, k18,e19, r20

Use the Stopwatch to see how long this took you and record your score.

How long did you take this time? _____

Did you make any mistakes?

Did you have to stop and think more?

https://www.online-stopwatch.com/full-screen-stopwatch/



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Stop Multi-Tasking

- Dividing your time means dividing your attention
- Kids... shut up, I can't see!
 Participant (in relation to the inability to multi-task)
- Email often causes us to Multitask!



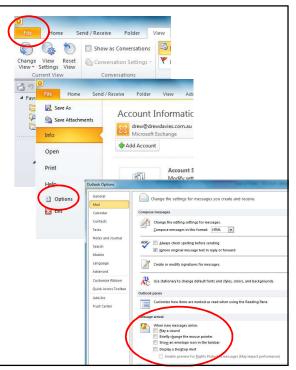


Turn off your Email Alert

Do you need to be notified every time an email arrives in your Inbox?

File > Options > Mail > Message arrival>

...then uncheck all the relevant boxes.



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Other Notifications

- Turn off notifications on your other devices as well
 - Email notifications
 - Social Media etc

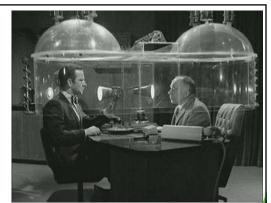




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Use the "Cone of Silence"

- To get "Deep Work" done...
 - Shut your Door
 - Work from home
 - Use a meeting room
 - Use the "Coffice"





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Block out distractions and Focus

- Use the Pomodoro Technique
 - Balancing your focus for short periods of time with deliberate breaks.





Customised Pomodoro – Using Calendar

- 1. Decide upon a single task you need to complete.
- 2. Block out Outlook Calendar for the time required. (Say 45 minutes)
- 3. Set the calendar reminder for that time.
- 4. Snooze the reminder for 45 minutes.
- 5. Work offline from emails in Outlook. (Send/Receive > Work Offline)



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Customised Pomodoro – Using Calendar

- Revaluate when the Reminder sounds.
 - Snooze for another 10 or 15 minutes until it's done
 - Once completed, go back to working online





Your Inbox should not be your To Do List

- WHY?
 - Potentially working on someone else's priorities
 - Causes you to Multitask
 - You will be too reactive
 - There are better ways!



Avoid double-handling emails

- Try to handle once
- Open the email and do something





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